

Site Contact Meeting

Agenda with notes

November 8, 2010

Kathryn

Technology Survey – Due Friday November 12, 2010

Student response systems (clickers) – should not be moved from room to room. If you need to combine clickers or move them, contact Doug to assist with the change.

Bonnie

Initial boot time in the morning for Intelligent Classroom laptops.

Suggested by Doug turn the wireless off, there is a switch on the front that can be slid to off. This may speed up the startup process. Also check that the patch cable to the docking station is plugged in at both ends.

Protection off manually, will stay off until you turn it back on.

When you receive your Intelligent Classroom laptop protection is off you must press Alt and P to turn it on.

NPS logo -- how to. I put a link on the Site Contact page under Software which describes how to use the NPS logo in Word, PowerPoint etc... There is also a link at the bottom of the DCC webpage with [NPS Graphic logos](#).

Error from Word, Excel, etc. "Initializing the Root Folders to Display."

This can be caused by an incorrect mapped network drive. The path may no longer exist or it needs credentials. To fix the problem disconnect the drive and remove it from your udt.ini

New Site Contacts -- ability to set passwords???

Jen Forehand is experiencing a problem this is probably due to the fact she is at a new school site/165. Jon is looking into the issue.

If you lose your sound and need a shortcut to turn it on try this command.

Short cut to services and enable Windows audio.

Start – run – services.msc /s

Testing -- remember to plug laptops into power and the network.

EOI and CRT

Equipment must be plugged into power and the network.

You must use a local admin account for student login

Benchmark / Achievement Series

Can be taken on a wireless laptop.

You may use the Guest account

Questions:

When will the remote desktop UDT be update to Office 2007? Bonnie will forward this question to Jon.

If you are on the remote desktop is there a way to print at home?

Is a virus check being run each night on student and staff profile?

Comments:

Martha Pangburn made a suggestion when you receive the following error

“File name is to long”

Try Opening My Computer, the P drive and delete the ntuser3.dat and ntuser3.bak files. Then save your Word document.

Michael Pogue has information on how to fight the Think Point fake antivirus problem. He used the information from the following site to successfully remove it from a profile.

<http://www.bleepingcomputer.com/virus-removal/remove-thinkpoint>

There are a few files to download and about 25 steps but it is very effective at removal