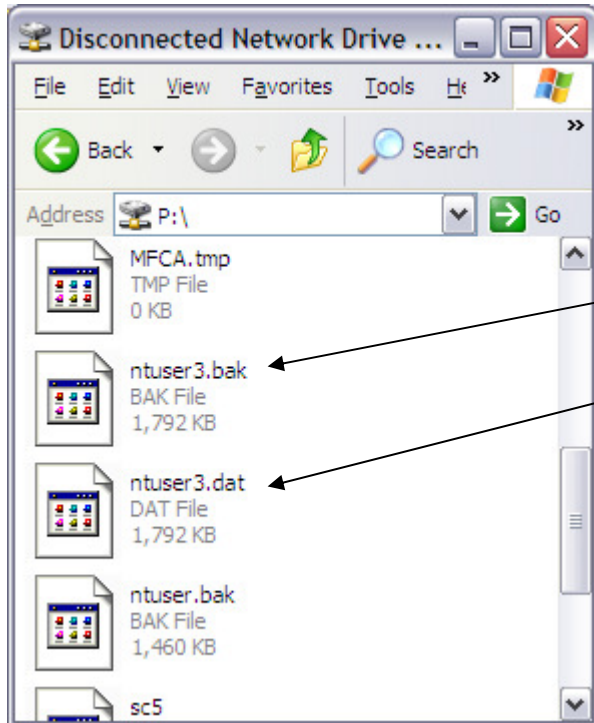
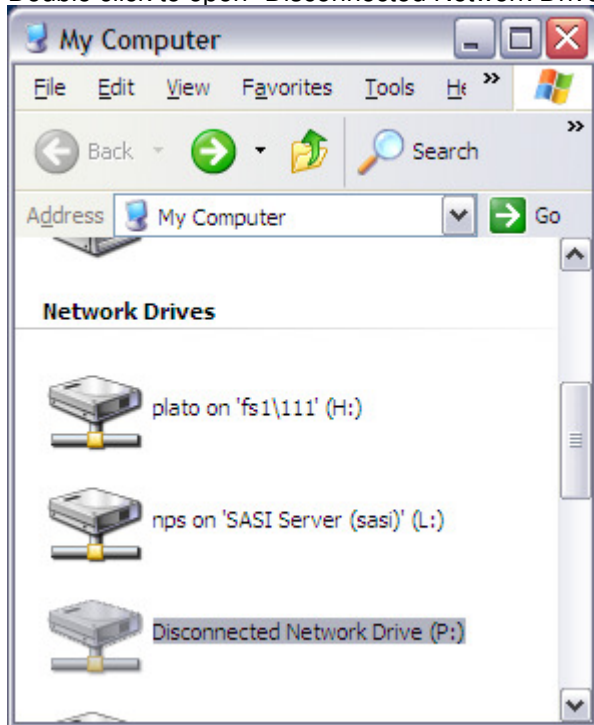


XP Profile Reset

Log on as the user.

Open "My Computer".

Double click to open "Disconnected Network Drive (P:)" It is normal for it to say Disconnected.



If the files are not visible
Click on Tools
Folder Option and view
Click on circle by show
hidden files
Click ok

Locate **ntuser3.bak** and **ntuser3.dat**

Right Click on each file and delete it.

Log off

Log on

The user Profile has been reset.

Resetting a User Profile does the following:

They lose their Wallpaper, screen saver, drives mapped to their Profile L:(SASI) and Outlook settings.